
QUALITY POLICY

EMACS contracts to provide a range of high quality electrical and mechanical services and products to its customers.

The scope of the ISO 9001:2015 accreditation is as follows:

“Sales, service and repair of electrical and mechanical rotating equipment.”

The services are performed on electrical and mechanical rotating equipment, and include electrical motor overhauls and rewinds, pump and gearbox overhaul and repairs and site service work.

The management of EMACS, all of its employees, suppliers and contractors are to be committed to providing consistent quality service within a framework of continuous improvement delivering superior customer satisfaction.

A program of Quality Management to ISO 9001 has been implemented to ensure that quality is built into the company's entire operations. The procedures outlined in the Quality Manual describe how the quality management system is designed to ensure that customer requirements are recognised and that consistent control of these requirements is established, implemented and maintained.

This Policy is issued to clearly indicate the commitment of the Leadership team with regard to quality and related matters to ensure the long-term success of the company and its employees, placing our business in a competitive position with a reputation of achieving both employee and customer satisfaction.

EMACS establishes, monitors and reviews measurable quality objectives to ensure requirements for customer product and service are met or exceeded.

Proper adherence to the Policy is a mandatory requirement of every person who is involved with EMACS. This Policy is to be followed by all personnel and associates.

A handwritten signature in blue ink, appearing to read 'Chris Gavan'.

Chris Gavan
Managing Director